

Oracle Java 6 Update 31 Roll Back Contingency Plan

WHAT IS HAPPENING AND WHY?

Java7 - Update 25 was deployed to the COE on September 12, 2013. As a result of the deployment, some users may experience issues with their Java-dependent applications. ITSS is making the previously approved version of Java (Java 6 Update 31), temporarily available to users who may need to roll back. The roll back program package will be available on the Run Advertised Programs (RAP) console. Instructions on how to access this earlier Java version via the RAP, are below.

WHEN IS IT HAPPENING?

Saturday, September 14, 2013 - 11:00 p.m.

WHO WILL BE AFFECTED?

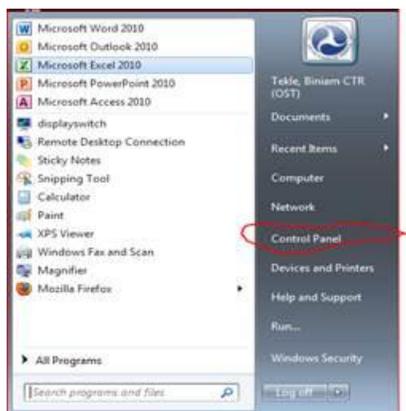
The roll back package program installer will be available to all users.

WHAT WILL USERS NOTICE?

- For machines that are on the network and available online, the program installer will be ready and waiting on the RAP console.
- For machines that are not on the network, the program installer will be available as soon as computers come online and process the appropriate software push policy.

WHAT ACTIONS DO USERS NEED TO TAKE?

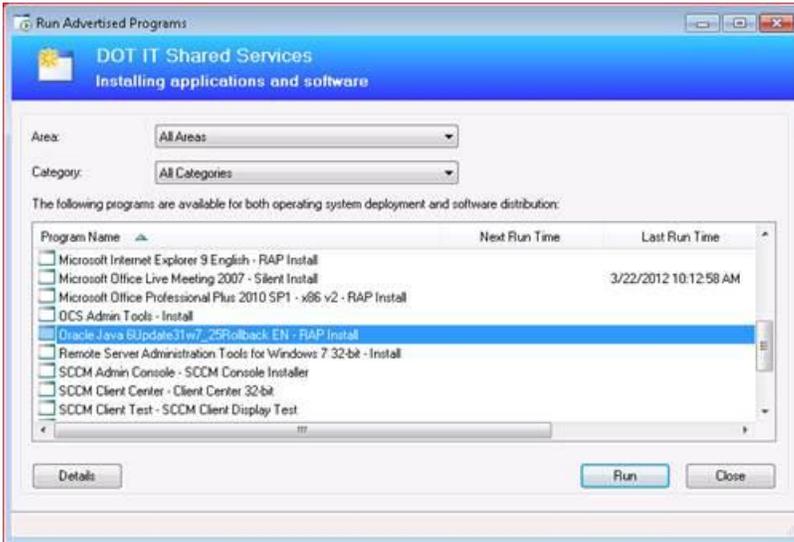
- Users can run the roll back package by executing it from the RAP console, the steps are below:
 1. For windows 7 machines click on the Start button and Select Control Panel.



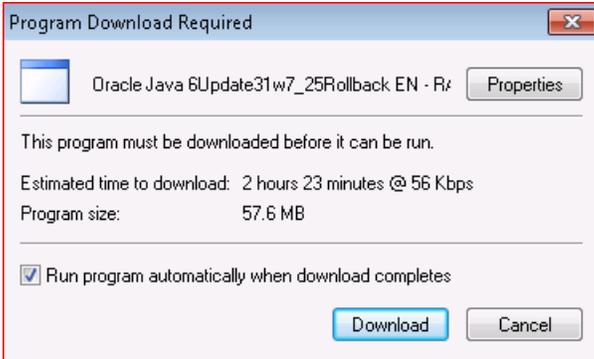
2. Select Run Advertised Programs.



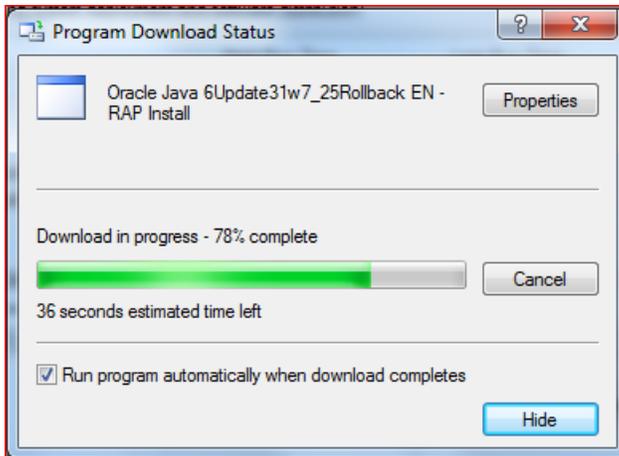
3. Select the program named “Oracle Java 6Update31w7_25Rollback EN – RAP Install” and click on **Run**.



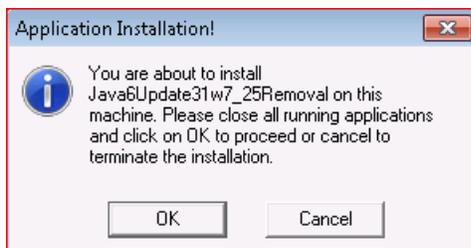
4. Check on the box where it says **Run program automatically** then select **Download**.



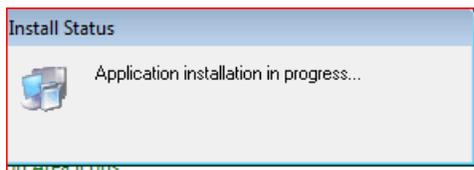
5. The following dialog box appears – depending on the network connection the download process should complete in minutes.



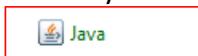
6. Once the above progress bar completes showing the progress of the download the following box pops up (note: this box can hide itself behind active windows, if you do not see it please close/minimize active windows).



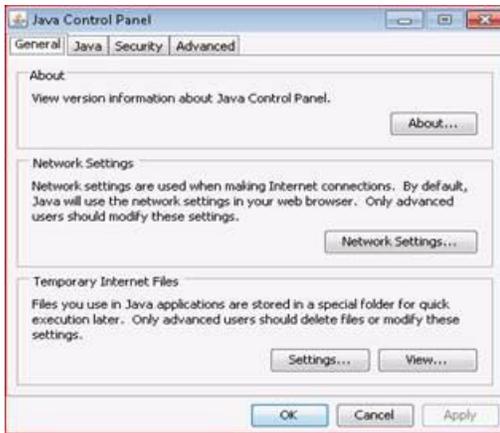
7. Click **Ok** and you will see a dialog box that shows the activities/progress messages of the installer. Once the software completes installing the dialog box simply disappears. The program is now ready for use.



8. To verify Java installation go to **Control Panel** and find the Java icon and click on it.



9. The following box appears:



10. Press on the **About** button and the following box appears. The installed Java version on your machine should show 6 Update 31.



- On Windows XP machines go to Control panel and select Run Advertised Programs.



Then follow steps 3 – 10.

WHO DO YOU CALL IF YOU HAVE QUESTIONS OR PROBLEMS?

Contact the Service Desk at 5-HELP, (202) 385-4357, or (866) 466-5221 for more information.



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